Good practice in occupational health services: a contribution to workplace health

Abstract
This publication provides guidance for good practice in performance of Occupational Health Services and for quality performance in contribution of occupational health professionals to occupational health objectives in client enterprises and organizations. It is written with the aim to address primarily the perspective of safety and health professionals and experts carrying responsibilities and tasks in enterprises and in organizations providing services to enterprises in European countries. This broad category includes occupational health physicians, and occupational nurses, physiotherapists and ergonomists, occupational hygienists, safety engineers, occupational psychologists and managers of occupational health service units or organizations. The guidance document is, however, also written with an eye on all those who purchase and use the services provided by occupational health services, i.e. their customers and clients, who have a legitimate interest in seeking services of adequate quality and cost-effectiveness and service providers delivering services needed

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Occupational safety and health (OSH), also commonly referred to as occupational health and safety (OHS), occupational health, or workplace health and safety (WHS), is a multidisciplinary field concerned with the safety, health, and welfare of people at work. These terms also refer to the goals of this field, so their use in the sense of this article was originally an abbreviation of occupational safety and health program/department etc.